

How to change a 2D fluorescent lamp

As you may be aware from your tenancy conditions, you are responsible for small jobs in and around your home. This includes changing light bulbs, fluorescent tubes, starter motors, and 2D lamps.

Types of light fittings

You may have one of these types of light fittings in your bathroom, which is called an enclosed light fitting.

Type-A screw fixed cover



Type-B non-screw fixed cover



These lights have to be fitted for your safety, to meet current Electrical Regulations. They are fitted as standard in our new build properties. We also replace any faulty bathroom pendants with these new style fittings in all our other properties as and when required.

Key benefits

- These lamps are cheap to run and last up to 15 times longer than an ordinary light bulb
- 16W 2D lamp – light output is the same as a standard 75W lamp but uses 80% less electricity

What type of bulbs do they take?

- Depending on the size, they will take one of the following lamps:
- 16W 2D lamp – 2 or 4 pin
- 28W 2D lamp – 2 or 4 pin

We recommend that you take out the old one before you buy a new one, to find out the wattage and whether it has 2 or 4 pins

This is what the actual lamp inside looks like:



Where can I buy a 2D lamp?

Electrical wholesalers, lighting shops, most DIY/hardware stores and supermarkets.

How do I change a 2D lamp?

1. Switch off the light. We also advise that the electricity is switched off to all light fittings when changing the lamp.
2. Remove the cover:

Type-A screw fixed cover

The cover is retained by screws and will come straight off when undone.

Type-B non-screw fixed cover

Gently push the cover inwards, turn it towards one side and it will pop off.

3. Changing the lamp:

Firmly hold the centre of the lamp, not the tube, and pull out. If the unit is stiff, just gently wiggle the lamp on the way out. It is a simple push fit system, there is no catch or clips to release it.

If you are unable to change the lamp, it may be worth asking a friend or relative to help.

Tip: always keep a spare lamp at home.

Unable to change your lamp?

Then please contact us and we can arrange for our Repairs team to change the lamp for you. However, you will need to pay £25 plus VAT for this service which includes the lamp and fitting it.

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FCA No 30651R. HCA Reg No L4312.

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